

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
FEBRUARY 2025**

Madison County Road Department

Reporting Dates 02/03/25 through 02/24/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
43493 A	02/03/25 07:02:00 Dur (hrs/days) 96	02/07/25 10:15:00	02/04/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Bentgrass Common Bentgrass Common	District 1	Medium Priority
43494 A	02/03/25 07:51:00 Dur (hrs/days) 168	02/10/25 14:57:00	02/04/25 7	Pot Holes Closed Pot hole in front of mailbox	Brown, Shirley Burks	Old Hwy 16 Old Hwy 16	District 5	Medium Priority
43495 A	02/03/25 08:36:00 Dur (hrs/days) 96	02/07/25 10:17:00	02/04/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Francis, Eddie	Northshore Pl Northshore Pl	District 4	Medium Priority
43496 A	02/03/25 08:38:00 Dur (hrs/days) 168	02/10/25 14:59:00	02/04/25 7	Pot Holes Closed Pot hole East side of the bridge	Brown, Shirley Unknown	East Sowell Rd East Sowell Rd	District 4	Medium Priority
43497 A	02/03/25 08:42:00 Dur (hrs/days) 96	02/07/25 10:26:00	02/04/25 4	Illegal Dumpsite Closed Illegal dumping	Brown, Shirley Dexter	Sweet Wright Rd Sweet Wright Rd	District 5	Medium Priority
43498 A	02/03/25 08:53:00 Dur (hrs/days) 96	02/07/25 10:27:00	02/04/25 4	Trash Related Closed Need dishwahr pick up	Brown, Shirley Unknown	Prescott Ridge Prescott Ridge	District 4	Medium Priority
43499 A	02/03/25 12:26:00 Dur (hrs/days) 72	02/06/25 08:02:00	02/04/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Moity, Stephen	Grayhawk Cv Grayhawk Cv		
43500 A	02/03/25 16:15:00 Dur (hrs/days) 72	02/06/25 09:42:00	02/04/25 3	Limb Pickup Closed Limb pickup	Brown, Shirley Summerhill, Cary	Eagle Cove Eagle Cove		
43501 A	02/03/25 16:16:00 Dur (hrs/days) 168	02/10/25 07:12:00	02/04/25 7	Limb Pickup Closed Needs limb pickup	Brown, Shirley Vernon, Ben	Crabapple Gr Crabapple Grove	District 3	
43503 A	02/03/25 16:19:00 Dur (hrs/days) 96	02/07/25 10:15:00	02/04/25 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Miller, Jerome	Bentgrass Common Bentgrass Common	District 1	Medium Priority

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43504 A	02/03/25 16:20:00 Dur (hrs/days) 168	02/10/25 07:16:00	02/04/25 7	Limb Pickup Closed Needs limb pickup	Brown, Shirley Roland, Jason	Red Oak Ct Red Oak Ct	District 3	
43505 A	02/04/25 07:43:00 Dur (hrs/days) 192	02/12/25 06:58:00	02/05/25 8	Pot Holes Closed Pot holes need filling	Brown, Shirley Coate, Aleda	Muscadine Path Muscadine Path	District 3	Medium Priority
43506 A	02/04/25 07:44:00 Dur (hrs/days) 72	02/07/25 10:16:00	02/05/25 3	Limb Pickup Closed Limbs need picking up on this road on the County end	Brown, Shirley Frasier, Gail	Post Rd Post Rd	District 1	Medium Priority
43508 A	02/04/25 08:53:00 Dur (hrs/days) 72	02/07/25 10:17:00	02/05/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Strickland, Bridgett	Woodbine Ct Woodbine Ct	District 1	Medium Priority
43509 A	02/04/25 08:54:00 Dur (hrs/days) 144	02/10/25 14:58:00	02/05/25 6	Pot Holes Closed Bad pot holes	Brown, Shirley Strickland	Sowell Rd Sowell Rd	District 4	Medium Priority
43511 A	02/04/25 09:30:00 Dur (hrs/days) 72	02/07/25 10:20:00	02/05/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Beal, Tyre	Fawn Cv Fawn Cv	District 1	Medium Priority
43512 A	02/04/25 10:28:00 Dur (hrs/days) 72	02/07/25 10:20:00	02/05/25 3	Trash Related Closed Need old couch pick up	Brown, Shirley Polly	Moss Rd Moss Rd	District 5	Medium Priority
43513 A	02/04/25 11:15:00 Dur (hrs/days) 144	02/10/25 07:10:00	02/05/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Cole, David	Hemlock Ln Hemlock Ln	District 3	
43521 A	02/04/25 14:35:00 Dur (hrs/days) 72	02/07/25 10:20:00	02/05/25 3	Limb Pickup Closed Needs limbs picked up	Brown, Shirley Harris, Jessie	Sharon Rd Sharon Rd	District 5	Medium Priority
43522 A	02/04/25 14:41:00 Dur (hrs/days) 72	02/07/25 07:05:00	02/05/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Billy	Huber St Huber St	District 2	

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43524 A	02/05/25 12:42:00 Dur (hrs/days) 48	02/07/25 10:21:00	02/06/25 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Thompson, Julie	West Elbridge Way West Elbridge Way Canton 39046	District 5	Medium Priority
43525 A	02/05/25 12:44:00 Dur (hrs/days) 24	02/06/25 09:43:00	02/06/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Lewis, James	Belle Pointe Belle Pointe	District 4	
43526 A	02/05/25 12:46:00 Dur (hrs/days) 48	02/07/25 07:06:00	02/06/25 2	Limb Pickup Closed limb pickup	Brown, Shirley Murry, Richard	Camden Shores Camden Shores	District 4	
43527 A	02/05/25 12:47:00 Dur (hrs/days) 48	02/07/25 10:23:00	02/06/25 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley McClury, Dawn	Lakeshore Dr Lakeshore Drive	District 3	Medium Priority
43529 A	02/05/25 12:56:00 Dur (hrs/days) 48	02/07/25 07:06:00	02/06/25 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Shelton, Roosevelt	Belle Terre Dr Bienville Dr	District 3	
43530 A	02/05/25 12:58:00 Dur (hrs/days) 48	02/07/25 10:23:00	02/06/25 2	Trash Related Closed Old furniture to be picked up	Brown, Shirley Harris, Jeffery	Matthews Ave Matthews Ave	District 5	Medium Priority
43531 A	02/05/25 14:26:00 Dur (hrs/days) 48	02/07/25 10:22:00	02/06/25 2	Limb Pickup Closed limb pickup	Brown, Shirley Hansbrough, Richard	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
43532 A	02/05/25 14:34:00 Dur (hrs/days) 24	02/06/25 09:44:00	02/06/25 1	Limb Pickup Closed limb pickup	Brown, Shirley Brewer, Mrs.	Grayhawk Dr Grayhawk Dr	District 1	
43533 A	02/05/25 14:36:00 Dur (hrs/days) 120	02/10/25 15:00:00	02/06/25 5	Pot Holes Closed 3 potholes before Glenwild Subdivision, near 388 Yandell Rd, in eastbound lane	Brown, Shirley Caller	Yandell Rd Yandell Rd	District 5	Medium Priority
43534 A	02/05/25 15:29:00 Dur (hrs/days) 120	02/10/25 07:15:00	02/06/25 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Bardee, Diana	Ashbrooke Blvd Ashbrooke Blvd	District 3	

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43535 A	02/05/25 15:31:00 Dur (hrs/days) 48	02/07/25 10:22:00	02/06/25 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Drive	District 4	Medium Priority
43536 A	02/05/25 15:33:00 Dur (hrs/days) 120	02/10/25 15:00:00	02/06/25 5	Pot Holes Closed Needs entrance repaired	Brown, Shirley Caller	Johnson Ln Johnson Ln	District 5	Medium Priority
43537 A	02/06/25 08:24:00 Dur (hrs/days) 24	02/07/25 10:15:00	02/07/25 1	Limb Pickup Closed Need limb pickup	Brown, Shirley Knighton	Lakeshore Ct Lakeshore Ct	District 3	Medium Priority
43539 A	02/06/25 12:18:00 Dur (hrs/days) 96	02/10/25 07:45:00	02/07/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Malcolm	Church St Church St	District 5	Medium Priority
43540 A	02/06/25 12:20:00 Dur (hrs/days) 24	02/07/25 08:49:00	02/07/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Crawford, Brenda	Covey Run Covey Run	District 4	
43541 A	02/06/25 13:30:00 Dur (hrs/days) 96	02/10/25 07:18:00	02/07/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Gains, Erenest	Stonewater Cove Stonewater Cv		
43544 A	02/07/25 14:55:00 Dur (hrs/days) 72	02/10/25 15:03:00	02/08/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Woodward, Renee	Caroline Club Cir Caroline Club Cir	District 4	
43545 A	02/07/25 15:58:00 Dur (hrs/days) 72	02/10/25 15:11:00	02/08/25 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Kennedy, David	Savannah Bend Savannah Bend	District 3	
43547 A	02/10/25 10:36:00 Dur (hrs/days) 96	02/14/25 15:18:00	02/11/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Ezell, Leighton	Beaufort Cir Beaufort Cir	District 4	
43548 A	02/10/25 10:37:00 Dur (hrs/days) 96	02/14/25 07:09:00	02/11/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Jeffrey	Winchester Cove Winchester Cv		

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43549 A	02/10/25 10:39:00 Dur (hrs/days) 96	02/14/25 15:18:00	02/11/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Johnson	Hunt Cir Hunt Cir	District 3	
43550 A	02/10/25 11:02:00 Dur (hrs/days) 96	02/14/25 07:10:00	02/11/25 4	Limb Pickup Closed Limbs pick up, and check neighbors	Brown, Shirley Wilks, Tom	Quill Cove Quill Cv		
43551 A	02/10/25 12:08:00 Dur (hrs/days) 24	02/11/25 13:18:00	02/11/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Nelson	Center St Center St	District 3	
43553 A	02/10/25 14:57:00 Dur (hrs/days) 192	02/18/25 15:16:00	02/11/25 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Johnson, Laurie	Cherry Hill Dr Cherry Hill Dr	District 2	
43555 A	02/10/25 15:00:00 Dur (hrs/days) 24	02/11/25 13:17:00	02/11/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Thornton, Bryant	Camden Way Camden Way	District 4	
43556 A	02/10/25 15:21:00 Dur (hrs/days) 96	02/14/25 07:14:00	02/11/25 4	Limb Pickup Closed Limb pick up	Brown, Shirley Morris	Magnolia St Magnolia St	District 3	
43557 A	02/10/25 15:22:00 Dur (hrs/days) 96	02/14/25 07:17:00	02/11/25 4	Limb Pickup Closed Limb pick up	Brown, Shirley Morris	Pecan St Pecan St	District 4	
43558 A	02/10/25 15:23:00 Dur (hrs/days) 24	02/11/25 13:17:00	02/11/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Morris	Terri Rd Terri Rd	District 4	
43559 A	02/10/25 15:51:00 Dur (hrs/days) 96	02/14/25 15:19:00	02/11/25 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Ashley, Elizabeth	Northshore Pointe Northshore Pointe Madison 39110	District 3	
43560 A	02/11/25 08:11:00 Dur (hrs/days) 72	02/14/25 15:19:00	02/12/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Shelton	Bienville Dr Bienville Dr	District 3	

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43561 A	02/11/25 08:27:00 Dur (hrs/days) 72	02/14/25 15:20:00	02/12/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Erickson, Crystal	Dover Ln Dover Ln	District 2	
43562 A	02/11/25 08:32:00 Dur (hrs/days) 72	02/14/25 15:20:00	02/12/25 3	Limb Pickup Closed Limb pickup	Brown, Shirley Lynn	Belle Chase Belle Pointe C it	District 3	Medium Priority
43564 A	02/11/25 09:42:00 Dur (hrs/days) 72	02/14/25 06:59:00	02/12/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Erika	Quail Hollow Quail Hollow	District 1	Medium Priority
43565 A	02/12/25 08:34:00 Dur (hrs/days) 48	02/14/25 06:58:00	02/13/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Kinsley, Greg	Sagefield Sq Sagefield Sq	District 4	Medium Priority
43570 A	02/13/25 06:59:00 Dur (hrs/days) 24	02/14/25 15:21:00	02/14/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Hodges, Scott	Persimmon Pl Persimmon Pl	District 4	
43573 A	02/13/25 07:02:00 Dur (hrs/days) 120	02/18/25 15:29:00	02/14/25 5	Trash Related Closed Need bags of leaves pick up	Brown, Shirley Darla	Cedar Ridge Dr Cedar Ridge Dr	District 5	Medium Priority
43574 A	02/13/25 10:58:00 Dur (hrs/days) 24	02/14/25 15:21:00	02/14/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Mason, Michelle	Harbor View Drive Harbor View Dr	District 4	
43575 A	02/14/25 06:58:00 Dur (hrs/days) 96	02/18/25 15:29:00	02/15/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Parris, Roger	Oak Trail Oak Trail	District 1	Medium Priority
43576 A	02/14/25 14:05:00 Dur (hrs/days) 240	02/24/25 15:21:00	02/15/25 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Collums, Jerry	Pembroke Cir Pembroke Cir	District 3	Medium Priority
43578 A	02/18/25 07:15:00 Dur (hrs/days) 0	02/18/25 15:30:00	02/19/25 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Kisner, John	Fairgreen Cv Fairgreen Cbv	District 1	Medium Priority

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43580 A	02/18/25 07:24:00 Dur (hrs/days) 144	02/24/25 14:49:00 144	02/19/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Patrick	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
43581 A	02/18/25 08:11:00 Dur (hrs/days) 144	02/24/25 15:22:00 144	02/19/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Jan	Falls Crossing Falls Crossing		Medium Priority
43582 A	02/18/25 08:13:00 Dur (hrs/days) 144	02/24/25 15:22:00 144	02/19/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Lisa	Hanover Street Hanover St		Medium Priority
43583 A	02/18/25 14:40:00 Dur (hrs/days) 144	02/24/25 07:16:00 144	02/19/25 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Cefalu, Leon	Northshore Blvd Northshore Blvd	District 4	Medium Priority
43585 A	02/18/25 14:44:00 Dur (hrs/days) 144	02/24/25 15:22:00 144	02/19/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Matthew	Hidden Hollow Cv Hidden Hollow		Medium Priority
43587 A	02/18/25 14:45:00 Dur (hrs/days) 144	02/24/25 14:58:00 144	02/19/25 6	Limb Pickup Closed Limb pickup	Brown, Shirley Caller	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
43588 A	02/18/25 14:46:00 Dur (hrs/days) 144	02/24/25 15:23:00 144	02/19/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Billy	Huber St Huber St		Medium Priority
43590 A	02/18/25 14:46:00 Dur (hrs/days) 72	02/21/25 07:13:00 72	02/19/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Houston, Dustin	Beaver Bend Beaver Bend	District 1	Medium Priority
43591 A	02/18/25 14:46:00 Dur (hrs/days) 144	02/24/25 07:17:00 144	02/19/25 6	Limb Pickup Closed Limb pickup at 101 Wingtip Way	Brown, Shirley Dickerson, Kathy	Savannah Bend Savannah Bend	District 3	Medium Priority
43593 A	02/18/25 15:35:00 Dur (hrs/days) 72	02/21/25 15:38:00 72	02/19/25 3	Limb Pickup Closed Limb pickup	Brown, Shirley Jim	Germany Dr Germany Dr		Medium Priority

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43594 A	02/18/25 15:52:00 Dur (hrs/days)	02/24/25 07:17:00 144	02/19/25 6	Limb Pickup Closed Limbs need to be picked up	Brown, Shirley Morris	Bridge Water Dr Bridgewater Dr	District 4	Medium Priority
43595 A	02/19/25 07:07:00 Dur (hrs/days)	02/24/25 07:17:00 120	02/20/25 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley morris	Caroline Blvd Caroline Blvd	District 4	
43596 A	02/19/25 07:09:00 Dur (hrs/days)	02/24/25 07:17:00 120	02/20/25 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Morris	Caroline Blvd Caroline Blvd	District 4	
43597 A	02/19/25 07:12:00 Dur (hrs/days)	02/24/25 15:23:00 120	02/20/25 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Morris	Greystone Dr Greystone	District 3	
43598 A	02/19/25 07:14:00 Dur (hrs/days)	02/24/25 15:23:00 120	02/20/25 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Morris	Dover Ln Dover Ln	District 2	
43600 A	02/19/25 07:16:00 Dur (hrs/days)	02/24/25 15:24:00 120	02/20/25 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Morris	Dover Ln Dover Ln	District 2	
43604 A	02/19/25 07:21:00 Dur (hrs/days)	02/24/25 15:27:00 120	02/20/25 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Futvoye, Lisa	Calhoun Dr Calhoun Drive		
43605 A	02/19/25 07:22:00 Dur (hrs/days)	02/24/25 07:18:00 120	02/20/25 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Morris	Northshore Blvd Northshore Blvd	District 4	
43606 A	02/19/25 15:42:00 Dur (hrs/days)	02/24/25 07:18:00 120	02/20/25 5	Limb Pickup Closed Limb pickup	Brown, Shirley Lois	Kenzie Dr Kenzie Dr	District 3	Medium Priority
43607 A	02/19/25 15:58:00 Dur (hrs/days)	02/21/25 15:34:00 48	02/20/25 2	Limb Pickup Closed limb pickup	Brown, Shirley Hudson, Carla	Windward Way Windward Way	District 4	Medium Priority

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43608 A	02/19/25 15:59:00 Dur (hrs/days)	02/24/25 07:18:00 120	02/20/25 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Boykin, Charles	Sumter Ct Sumter Ct	District 3	
43609 A	02/19/25 16:01:00 Dur (hrs/days)	02/21/25 07:14:00 48	02/20/25 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Coon, David	Sunset Cir Sunset Circle	District 1	Medium Priority
43611 A	02/19/25 16:04:00 Dur (hrs/days)	02/24/25 07:19:00 120	02/20/25 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Collier, Edgar	Lake Ridge Dr Lake Ridge Dr	District 4	
43612 A	02/20/25 07:00:00 Dur (hrs/days)	02/24/25 14:48:00 96	02/21/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Richard	Lorman Ln Lorman Ln	District 3	Medium Priority
43613 A	02/20/25 07:01:00 Dur (hrs/days)	02/21/25 07:14:00 24	02/21/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Todd	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
43615 A	02/20/25 10:21:00 Dur (hrs/days)	02/21/25 15:37:00 24	02/21/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Rebecca	Creekside Dr Creekside Dr	District 1	Medium Priority
43618 A	02/20/25 14:09:00 Dur (hrs/days)	02/24/25 15:30:00 96	02/21/25 4	Trash Related Closed basketball goal needs to be picked up	Brown, Shirley Douglas, Janelle	Burne Run Burne Row	District 4	
43619 A	02/20/25 14:12:00 Dur (hrs/days)	02/21/25 15:37:00 24	02/21/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Tracy	Middlefield Dr Middlefield Dr	District 1	Medium Priority
43620 A	02/20/25 14:12:00 Dur (hrs/days)	02/24/25 15:29:00 96	02/21/25 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Craft, Allison	Hampstead Drive Hampstead Drive		

89 Closed - Requests Closed on or prior to Target Date

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Total Requests: 89